



THE MAIN LINE

2021 Fourth Quarter



Residential Customers (520) 796-3333 | Business Customers (520) 796-8800 | 24/7 Support (520) 796-3334



THE EMERGENCY BROADBAND PROGRAM

GRTI is excited to participate and offer the Emergency Broadband Benefit (EBB) Program to the Community. The EBB is a temporary Federal Communications Commission (FCC) program to assist families and households struggling to afford Internet service during the COVID-19 pandemic.

The program provides eligible households up to a \$75 a month discount applied on Internet service and/or a one-time device discount of \$100 towards a GRTI laptop (a co-payment of \$50 is required).

Do you qualify? You may qualify if you

reside on Tribal lands, based on your household income, or if you participate in the Enhanced Lifeline or specific tribal programs.

For a full list of qualifications visit:
<https://bit.ly/3sEMOnb>

How do you apply? Visit GetEmergencyBroadBand.org to fill out an online application, mail a completed application and proof of eligibility to: Emergency Broadband Support Center P.O. Box 7081 London, KY 40742, Or apply in person at GRTI.

For more information contact our Customer Service team at (520) 796-3333.

GRTI Closure Notice

Nov. 25 - Thanksgiving Day
Nov. 26 - GRTI Closed
Dec. 24 - Christmas Eve

District Days - Sacaton *

10:00AM - 3:00PM
Oct. 7 | Nov. 4 | Dec. 9

District Days - Komatke *

10:00AM - 3:00PM
Oct. 8 | Nov. 5 | Dec. 10

Monthly Bill Due Date

Oct. 15 | Nov. 15 | Dec. 15

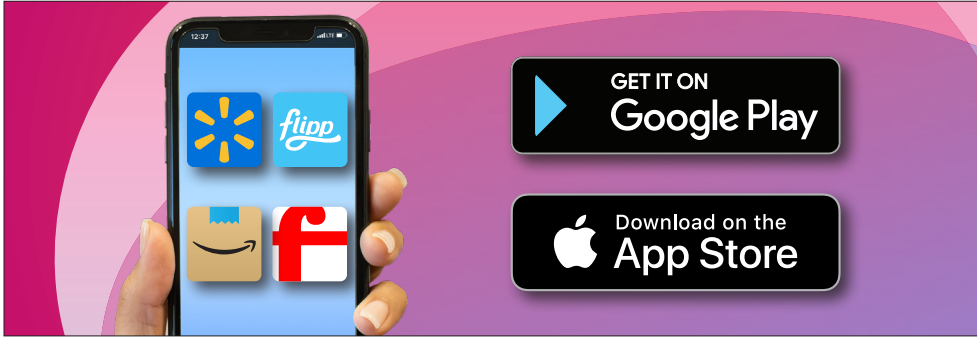
GRTI Disconnect Day

Occurs if you have not paid your previous bill.

Oct. 12 | Nov. 10 | Dec. 14

* District Days are postponed until further notice due to the COVID-19 pandemic.

USEFUL APPS TO MAKE SHOPPING LESS OF A HASSLE



Online shopping has become one of the most common ways to purchase groceries, household items and peculiar products that we all seem to have in our shopping cart.

The GRTI Marketing Team compiled apps that can be useful this holiday season:

1. Walmart - Shop anytime, anywhere. There are hundreds of items available with free delivery or in-store pick up. With holiday gatherings coming up, choose curbside pickup for your convenience.

2. Fry's - Looking for an easier shopping experience? Save time with

the Fry's app where you can track an in-store pick-up order, create an online shopping list and view weekly ads to save on your favorite items.

3. Amazon - Browse, read reviews and get details on thousands of different products. Whether you're buying gifts or tracking orders, instantly compare prices and check availability when searching! Creating an account is quick and easy!

4. Flipp - Browse thousands of weekly ads and coupons digitally on your phone. Flipp makes it easy to save money on groceries, pharmacy needs and other household essentials.

ALLUVION COMMUNICATIONS AWARDED 14.8 MILLION BY USDA

Alluvion Communications, an enterprise of the Gila River Indian Community, is proud to announce that they have been awarded funding to deploy a fiber-to-the-premises network throughout rural Arizona.

The network will extend roughly 155 miles and will be strategically placed to service both near-term and future developments in the service area. The funded service area includes 22,645 people, 5,547 households, 142 businesses, 6 farms, 3 fire stations, a police department, a school, and a healthcare facility. Alluvion fiber will also increase the bandwidth capabilities and fiber networks of

tribally-owned telecommunications providers in tribal communities, including the Tohono O'odham Nation and the Gila River Indian Community.

Alluvion thanks the USDA for their continued commitment to deploying high-speed Internet service to rural communities across the United States.

Congratulations to the Alluvion Team an affiliate company of GRTI!



Only
\$450



Lenovo 14W

Payment Plan Offered

\$225 Down

+

\$18.75 Per Month

For 12 Months

2022 is Fast Approaching!

An updated maybe needed if:

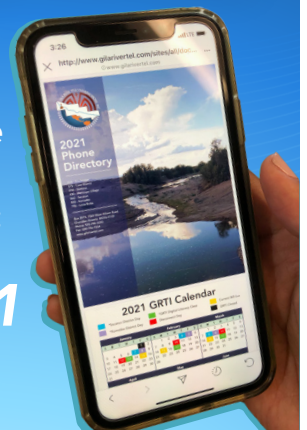
There is a change to the account holder

or

If you would like your phone number to be unlisted

Deadline
for
changes:

Nov. 1



Contact our Customer Service Team
at (520) 796-3333

HARD WORKING STAFF OF THE GRTI OUTSIDE PLANT DEPARTMENT

Throughout the year, we have been showcasing different departments, and affiliate companies within GRTI to give our customers a better idea of our staff and the jobs they perform. We are ending the year off by highlighting our Outside Plant (OSP) Department. You may have seen our OSP Department hard at work in the Community along roadways, or in and around your home or business.

OSP is composed of 11 employees, who are managed by our OSP Manager, Edie Helper. OSP has the important job of ensuring residential and business customers have Internet and telephone service through timely installation and maintaining services throughout the Community. OSP employees have different types of responsibilities to successfully install, test and turn up service. Combination

and GigaSpire Technicians respond to trouble tickets, install service and repair damaged cables, and cut drops. They also install GigaSpires and convert homes and businesses from copper to fiber. Inspectors go



The GRTI Outside Plant team L to R Kody Miguel, Ray Montiel, Rodney Paul, Robert Enos, Harold McGrath, Rodney Tennant and Edie Helper Osp Manager.

to construction job sites prior to installation to inspect where GRTI is putting in cable or conduit. Inspectors also obtain construction permits and keep the job site safe by making sure all rules and regulations are followed by the construction crews. Locators are responsible for locating underground

cables for our crews or anyone else who may want to dig in the vicinity of our fiber optic cables. The OSP crew are essential for our Fiber to the Home (FTTH) initiative, where Fiber Splicers, have the crucial task of splicing and testing fiber to ensure it is functional and ready for activation.

Edie Helper says, "I would just like to say how proud I am of OSP. They have been so diligent since we [resumed entering homes/businesses during our lobby closure] in getting caught up on the backlog of tickets. They have spent countless hours of overtime getting caught up and have done it with smiles on their faces. I would like to say, Thank you to all of you!"

We greatly appreciate all their hard work and dedication to GRTI and the Community.

ARE YOU READY FOR THE ULTIMATE WI-FI EXPERIENCE

GRTI is excited to introduce new equipment called GigaSpires to fiber customers!

The GigaSpire upholds its high performance and lightning-fast speeds when using Wi-Fi in your home.

The GigaSpire permits bandwidth speeds up to 10 Gbps, improved network security, extended coverage with a 3,000-ft. range and allows for multiple devices to stream simultaneously with no lagging.

With our Fiber to the Home (FTTH) initiative, we are looking forward to delivering the ultimate Wi-Fi experience to the Community.



On Copper? Follow us on social media for the latest FTTH construction updates and the fiber progression in your district.

If we are ready to convert your home to fiber, we will contact you to schedule a GigaSpire installation appointment at your convenience.

GRTI technicians will utilize Personal Protective Equipment (PPE) and

training to enter your home for the installation or to resolve a trouble.

Please note we will only replace a GigaCenter with a GigaSpire if we determine the device to be defective. Do not remove GRTI equipment as this needs to be professionally removed by a GRTI technician.

Contact our Customer Service Team for questions at (520) 796-3333.

ALLUVION CONTINUES FIBER OPTIC NETWORK EXPANSION INTO CASA GRANDE

Our construction crew continues to work along Pinal Ave. where we are currently installing 4-way micro duct to house our current fiber and remain prepared for Casa Grande's future fiber capacity needs.



Conduit being laid on Pinal Ave and Centennial Blvd.

The latest segment of our fiber optic network build continues along

Pinal Avenue from the Casa Grande Municipal Airport down to Florence Boulevard where we will provide high-speed fiber-based internet and phone services to local businesses, schools, and government entities. This segment is part of a multi-city fiber optic ring that will offer increased dependability to our Pinal County customers.

Alluvion's network will future-proof Casa Grande's broadband infrastructure and provide improved quality of service to users. In addition to improvements in speed and reliability, our subscribers will also gain access to 24/7 support from our local network operations center.

As new high-tech industries continue

to explore Casa Grande as their potential new home, the presence of fiber optic infrastructure is yet another benefit of doing business in this community.



Alluvion Senior OSP Engineer Mike Staples examines newly installed microduct which will house underground fiber optic cables.

DELICIOUS MEMORIES FOR THE HOLIDAYS

Need to whip up a sweet treat for the holidays? Try this Pumpkin Chocolate Chip Muffin recipe for your festivities this year.

Ingredients

- ¾ cup white sugar
- ¼ cup vegetable oil
- 2 eggs
- ¾ cup canned pumpkin
- ¼ cup water
- 1 ½ cups all-purpose flour
- ¾ teaspoon baking soda
- ¼ teaspoon ground cinnamon
- ¼ teaspoon salt
- ¼ teaspoon ground nutmeg
- ½ cup semisweet chocolate chips

Directions

Step 1: Preheat oven to 400 F. Grease and flour muffin pan or use paper liners.

Step 2: Mix sugar, oil, eggs. Add pumpkin and water. In a separate bowl mix together baking flour, baking soda, baking powder, spices, and salt.

Step 3: Add wet mixture and stir in chocolate chips. Fill muffin cups 2/3 full of batter. Bake for 20-25 minutes.

Step 4: Let cool and enjoy! You can even wrap these up and deliver them to family members or neighbors while practicing social distancing.



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