



THE MAIN LINE

2022 First Quarter



Residential Customers (520) 796-3333 | Business Customers (520) 796-8800 | 24/7 Support (520) 796-3334



Customer Service Team (L to R): Eva Johns, Dayshawn Hendricks, Nicole Baptisto, Nicole Tree

HAPPY NEW YEAR FROM CUSTOMER SERVICE

The Customer Service Team is delighted to go into 2022 with amazing customers like you!

Our customers motivate us to always improve on our products and services.

We are grateful that you choose us to be your phone and internet provider and we hope to serve you for many years and decades to come.

Thank you for being a loyal customer.

Ring in the new year with a clean slate. We offer multiple ways to make a payment.

Customer Support

Our Customer Service Team is available in person and over the phone; Monday- Friday, 8am-5pm at (520) 796-3333.

Drop Box

Payments can be placed in the drop box located to the left of our main lobby doors. Envelopes and a pen are provided if needed.

Website

Visit www.gilarivertel.com to view and pay your bill via eBill.

Need technical support?

Call (520) 796-3334 available 24/7.

Digital Literacy Class

9:00AM - 11:00PM

Jan 19 | Feb 16 | Mar 16

District Days - Sacaton

10:00AM - 3:00PM

Jan 6 | Feb 3 | Mar 3

District Days - Komatke

Jan 7 | Feb 4 | Mar 4

Monthly Bill Due Date

Jan 17 | Feb 15 | Mar 15

GRTI Disconnect Day

Occurs if you have not paid your previous bill.

Jan 11 | Feb 10 | Mar 10

* Dates may be subject to change due to the COVID-19 pandemic.

Qualify for up to a \$75/month discount!

Emergency Broadband Benefit

The Emergency Broadband Benefit Program helps families afford Internet service during the COVID-19 pandemic.

3 Ways to Apply



Visit our website for more information at www.gilarivertel.com

ENHANCED LIFELINE



Customers living on federally recognized Tribal lands can receive up to \$34.25 off phone or Internet services!

Call our Customer Service Team for more information at (520) 796-3333

HELP MAKE THE INTERNET A SAFER PLACE

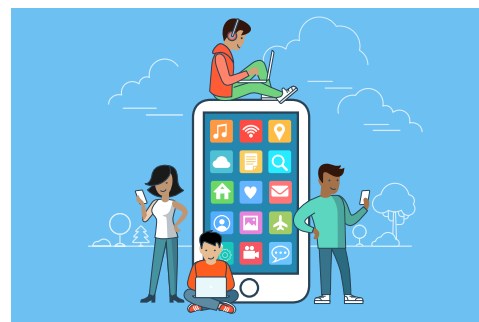
Safer Internet Day is on February 8th and it is a great reminder that Internet security is something that needs constant attention.

Now is a perfect time to evaluate your family's online habits as many of us had to remotely work or attend school during the pandemic.

Having Internet access 24/7 is beneficial but it easily allows children to search and find dangerous information or graphics at the click of a button.

Here are a few ways to observe Safer Internet Day and help keep your friends and family responsible online.

1. Find information on ConnectSafely.org for education on safety, privacy, security, and digital wellness.
2. Discuss safe Internet practices. Talking to family and friends about Internet safety helps establish a goal for a safer and better internet. Safe Internet practices consist of limiting usage, not sharing your location or



personal information, creating strong passwords, and keeping your phone or computer up to date.

3. Maintain open communication. Create a safe environment for yourself and others. This encourages others to openly share their internet experiences or seek advice.

With so many aspects of our lives going digital, it is more important than ever to do so safely and inclusively. Ensure all electronic devices are updated and all passwords are unique and strong. You can even purchase a password manager to help create and store this information. All you need to remember is one uniquely, strong password.

INFORM | ENGAGE | INSPIRE

**New Year, New Stories...
Stay Tuned In 2022!**



GILA RIVER BROADCASTING CORP.

**AT HOME ON 29.1 KGRQ
AND ONLINE AT GRBC.TV**

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MAKING CONNECTIONS IN THE DIGITAL WORLD

The Digital Connect Initiative (DCI) is GRTI's newest subsidiary and works to provide technology-related education, training, resources, information, advocacy, and empowerment to members of the Gila River Indian Community.

So far, DCI has established Elder Tablet Training and Digital Literacy classes to accomplish these goals

Another GRTI subsidiary, Alluvion Communications, partners with DCI to provide these training sessions.

In the Elder Tablet Training classes, DCI has worked with individual districts as well as the Urban Members Association to provide hands-on tablet and technology training sessions.

These sessions teach Elders to download apps, read and send email messages, and access the WebEx app to participate in community meetings.

Elder training sessions also touch on using the various Google apps and on personal cyber security tips.

DCI has also helped GRTI re-establish monthly Digital Literacy classes held at GRTI.

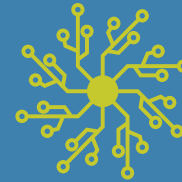
Right now, the focus of these classes is on using email and video calling apps, such as WebEx and Zoom, so that participants can use these apps to communicate with loved ones and friends.

For more information about DCI visit www.digitalconnect.org.



Photo courtesy of Alluvion Communications

DCI is also working with districts to provide WebEx training within WebEx meetings to allow Elders to practice skills while in the appropriate setting.



Digital Connect Initiative

RECOVER AFTER THE HOLIDAYS



With gathering, gifting, and mingling during the holiday season, we can only handle so much excitement before becoming burned out.

Now that the holidays have passed, and the new year has rolled around, it's time to reclaim rest!

Here are some ways you have recover and rest after the holidays!
Allow yourself a break and schedule

some time for yourself to rest, read a book or treat yourself with a personal gift or food.

Practice good self-care. Take an exercise class at your local gym, schedule a

massage, put on a face mask, or get a good night's rest.

Sometimes the best way to reset and tune out the world is to binge watch one of your favorite shows on a streaming service! Catch up on the shows you missed over the holidays.

Overspend during the holidays?
Put a pause on spending, except for

essentials and groceries, and minimize the damage made at the end of last year. Plan out how you're going to address the coming year in saving and spending!

After a span of three months of eating more food than normally, hydrate! The best way to aid digestion and balance starch and sugar is to drink a lot of water.

Recovery can be tough with changes in your daily routine, but it's important to settle back into normalcy to avoid stress.

You can move into the new year with enthusiasm rather than weariness. A positive perspective will strengthen your commitment to your new year goals and bring joy in the year ahead!

ALLUVION HAS BEEN NAMED 1 OF 10 NATIVE STEM ENTERPRISES TO WATCH BY THE AMERICAN INDIAN SCIENCE AND ENGINEERING SOCIETY



Alluvion Communications follows old paths — but in new ways.

Around 300 BCE, the Huhugam (sometimes called “Hohokam”) people built a vast irrigation canal system in the Sonoran Desert near Phoenix.

Today Alluvion in nearby Chandler, Ariz., is pursuing the modern equivalent, sending customers gushers of voice and data information through fiber optic “pipelines.”

The Huhugam network consisted of 500 miles of canals, some 30 feet wide and 10 feet deep that branched into smaller irrigation channels.

Alluvion serves businesses in two local counties and has plans even more ambitious than its ancient predecessor’s, according to General Manager David Ackerman.

“We’re focused on expanding our fiber network and customer base throughout Arizona, especially in rural places where we’re most needed. We’re closing the digital divide,” he says. “We have a higher vision of touching tribal communities not only in our state but

also in the United States in ways that do not now exist. We dream big.”

The company’s name reflects its big plans. “Alluvion’ is the impact water makes on the Earth when it seeps down from mountains to create ground water. In the modern age, information is just as necessary for life,” says Brand Marketing Specialist Duncan Wiston, a member of the Gila River Indian Community.

Most of Alluvion’s 25 employees are from a nearly 600-square-mile area that makes up the Gila River Indian Reservation, home to the Akimel O’otham (Pima) and Pee-Posh (Maricopa) Tribes.

Gila River Telecommunications, which provides telephone and internet services to the reservation, created Alluvion as a subsidiary in 2006 to serve business customers outside its boundaries.

Beyond the reservation, major internet service providers are lined up against Alluvion. The challenge inspires Wiston to excel.

“We’re the underdog. We’re nimble, flexible, and give better service. Competing against big companies has forced me to grow as a marketing person,” he says.

Alluvion takes care of its employees, and they take care of each other. “It speaks to the values the tribe holds. We treat each other with kindness and respect. That’s ingrained in our

culture,” says Wiston. He believes healthy personal relationships drive business success.

“At meetings every-one bounces ideas off each other. We make sure all employees can have an impact on where the company’s going. You don’t get that when you work for a Fortune 500 company,” he says.

Unlike many businesses, Alluvion thrived during the pandemic shutdown, thanks to the booming need for highspeed internet services. “We are a central piece that is allowing the world to conduct business,” says Ackerman. “We take pride in being part of that.”

The company also takes pride in their internship program, a partnership with the local youth employment center. “It’s a win-win,” says Ackerman. “They get job experience that often leads to full-time employment.”

In Ackerman’s view, the telecommunications careers these young people are creating will only get more exciting: “There are so many outstanding technologies coming in the future. They all rely on the connected world of human experience — telehealth, the internet of things, self-driving cars. Every one of them depends on the fiber in the ground. We feel like we’re doing something great. It keeps us moving forward.

*Article written by George Spencer
Winds of Change, AISES*



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